

<u>Knowledge Base</u> > <u>Using Deskpro</u> > <u>Admin</u> > <u>Business Rules</u> > <u>How can I set different SLA response times for weekdays and weekends?</u>

How can I set different SLA response times for weekdays and weekends?

James Godwin - 2023-08-24 - Commenti (0) - Business Rules

Question:

How can I set up an SLA with different response times for weekdays and weekends?

Answer:

Please see <u>Different SLA response times for weekdays and weekends</u> in the admin manual.