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If your users already have accounts on your website, you can link those accounts to Deskpro, so they don't have to create a separate Deskpro account.

There are several ways to implement this using Deskpro authentication apps, found at **Admin > CRM > User Auth & SSO**.

Deskpro allows you to get credentials from several services like <u>Active Directory</u>, <u>LDAP</u>, and social platforms like Facebook, Twitter, and Google. Or use the <u>JWT</u> or <u>SAML</u> standards to let users sign in with their existing accounts.