



## <u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>Would like more settings on ticket</u> <u>archiving</u>

Would like more settings on ticket archiving Collecting Feedback

- Simon Frost
- Nome del forum: #Feature Request

Is it possible to have some more settings on ticket archiving? We have perpetual tickets for in-house actions that need to stay Resolved and not be Archived with everything else. We have these in a particular Category, but I suppose something like the attached could make sense