



<u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>Using Variables in ticket triggers to add notes and replies</u>

Using Variables in ticket triggers to add notes and replies Collecting Feedback

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• Nome del forum: #Feature Request

Currently when setting a subject line you can use advanced formatting and ticket variables:



It would be great if you could use this feature in Agent notes and replies as well.