Username Login for Users Collecting Feedback

- Randy
- **Nome del forum:** #Feature Request

On the portal page, it requires an email and password, but on the agent portal, it can be a username or email. Can I keep that same login method for users?

Commenti (2)

Colin

2 anni fa

This would make a big difference to us. We have clients who we need to give them user credentials, so no email addresses from them, so having to use either dummy or variations of internal addresses. If this has to continue, we could give the username and password, rather than the email, which being a dummy, looks unprofessional.

Barry

6 anni fa

Hi, It would be easier for some of our users to log in with a shorter username instead of a lengthy email address. Regards, Barry