



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Trigger rule by number of replies on a ticket](#)

Trigger rule by number of replies on a ticket Collecting Feedback

- LR Lukasz Rzanek
- **Nome del forum:** #Feature Request

I would like to be able to trigger an action when the number of replies exceeds certain number of replies. It's maybe not that interesting for the agent itself, but for a manager it might be in case that there is a huge number of replies without actually getting the ticket to be closed.