



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Ticket Details in User replies emails](#)

Ticket Details in User replies emails Archived

- P PHPLicengine
- **Nome del forum:** #Feature Request

Adding ticket info in user replies, both autoresponders and ticket replies to users. Like:
Ticket ID: xxx
Department: Support
Priority: Low
Status: Awaiting User
Have you seen the ticket replies of Kayako how it contains ticket details? I mean the same for DeskPro