



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Ticket description and attachments on ticket level](#)

Ticket description and attachments on ticket level Collecting Feedback

- AH Andreas Hügin
- **Nome del forum:** #Feature Request

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

Commento (1)

JS Jeroen van der Steen

7 anni fa

This seems similar to <https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets>.