



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Show ticket Status in Notification Area](#)

Show ticket Status in Notification Area Collecting Feedback

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- **Nome del forum:** #Feature Request

I often get Agent Notifications in the browser about tickets that have been Resolved; this is not visible by just looking at the notification, however.

I suspect the Notifications are not updated after having been logged.

Would it be possible to add the Ticket Status to the Notification, and to update this in real time?