



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Reassign ticket if agent logs out](#)

## Reassign ticket if agent logs out **Collecting Feedback**

- SB Samuel Benoit
- **Nome del forum:** #Feature Request

It would be helpful if you could set up a ticket update trigger that ran when an agent logs out.

This could be used to pass the ticket to another agent, a round robin or a queue.