



## <u>Centro Assistenza > Comunità > Feature Request > Read receipts/markers for ticket</u>

## <u>messages</u>

Read receipts/markers for ticket messages Collecting Feedback

- Errol
- Nome del forum: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

Commento (1) **Yasin** 7 mesi fa bump?