Deskpro

Parent/Child Companies Finished

- Ali Raeis-Mohammad
- **Nome del forum:** #Feature Request

Currently a user can be a manager of a company and view the tickets via the portal. It would be good if they could also access the tickets from the Child companies so that as a single manager they can access all tickets through the Parent/Child companies.

Commento (1)

Lara Proud

5 mesi fa

Hi Ali, this is now possible as a User can be associated with more than one organization. If the user is the manager for the various Parent and Child organizations they will be able to view all of the tickets submitted by other users in their organizations from the My Tickets section of the Help Center.