



<u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>More filter options for text box custom</u> <u>fields</u>

More filter options for text box custom fields Collecting Feedback

- AS Ahmad Sahrizal
- Nome del forum: #Feature Request

If we create a custom field with field type Single-line Text Box or Multi-line Text Box.

Field Type	Single-line Text Box
Enabled	Enable this field
Title *	Detail Topik
Alias	detail-topik
Field Type	Multi-line Text Box
Enabled	Enable this field
Title *	Summary Permintaan
Alias	summary-permintaan
Description	Ringkasan permintaan dari user

The content of this field is free text, just like the content of **Subject** field.

When we create a Filter, for Subject field there is four option: contains, does not contain,

is, is not			
New Filter			C C
Title			
custom field filter			
Criteria			
Ticket is active 🛿			
Subject 🔻	contains .		
O Add criteria	٩		
	contains		
	does not contain		
	is		
	is not		
		ave	

But, for a custom field with type is Single-line Text Box or Multi-line Text Box, we just have two options: **is** and **is not**

New Filter		
Title		
custom field filter		
Criteria		
Ticket is active 🛙		
Subject v	contains v password	
Detail Topik	is v	
 Add criteria 	Q.	
	is not	
	Save	

Could we add the option: **contains** and **does not contain** when we make a filter using a custom field with type: single-line and multi-line text box.