



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Missing None Option in Team Selection](#)

## Missing None Option in Team Selection Finished

- KO Kyle Oliveira
- **Nome del forum:** #Feature Request

The checkboxes that change a ticket's properties do not have a None option in the Team selection in order to unassign Agent Team

### Commento (1)

CL **Christine Loh**

4 anni fa

We are glad to inform you that this feature is currently available. When replying to a ticket, you are now able to select the Team checkbox and in the drop-down menu, select Unassign Team. Once you send a reply, the Team will be set as Unassigned.