



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Merge ticket trigger criteria](#)

Merge ticket trigger criteria Collecting Feedback

- Marion Abramo
- **Nome del forum:** #Feature Request

Currently it isn't possible to trigger actions based on when a ticket is merged.

This would be really helpful as it would give much more control over the criteria that would be applied to the new ticket (SLAs/subject/field properties etc).