



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Mass Action Forwarding to a person that isnt an agent on the system](#)

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback



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Hershey

- **Nome del forum:** #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system.