



<u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>Macros outside of tickets</u> Macros outside of tickets Collecting Feedback

• Steve Miller

• Nome del forum: #Feature Request

It would be very useful to be able to create macros that automate/script repetitive tasks outside of the scope of a single ticket. For example, let's say that my organization needs to create a certain type of ticket that has the same 10 tasks inside of it. If I can create a macro that can do that with minimal input from me (e.g, ticket title, assigned person, etc.), that would be awesome.