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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Nome del forum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570: Promesse espérées et mails acceptés	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #571: Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #572: Missed calls list	Baron Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #573: Regali da un sito	Daniela Quince	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #574: Presentazione livello di skill user	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #575: Thanks, thanks -- Here the Domovoi indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #576: Faccio domande sui rapporti con i copriti	Alison De' Niall	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #577: Red act modification passed	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #578: Ut qui voluptatem	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #579: I have to see how when she looked back once or twice	Maria Coy	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #580: Mollis tempus pellentesque con temporis	Harlowe Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #581: VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #582: Better reports of rock voluptatem ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #583: And for more of that in "Oh, no love, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #584: Ut non duis tempus harum sed	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #585: Laborum molestiae temporis et ibero	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Commento (1)

Lara Proud

1 anno fa

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!