Deskpro

Linked Ticket Report Collecting Feedback

- Edward
- **Nome del forum:** #Feature Request

Open a way to allow reporting on Linked Tickets.

Commento (1)

Matthew Wray

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Hi Edward, You can pull some basic linked ticket information using the report below: SELECT tickets.id, tickets.parent_ticket.subject FROM tickets WHERE tickets.parent_ticket.id <> 0 SPLIT BY tickets.parent_ticket.id Hope that's useful. If you'd like any advice on expanding the report let us know.