



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Limit total number of tickets assigned to an agent](#)

Limit total number of tickets assigned to an agent Collecting Feedback

- thiago
- **Nome del forum:** #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.