



<u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>Last User Message Variable</u>

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• Nome del forum: #Feature Request

Last User Message Variable Collecting Feedback

We are aware of the variables <dp:last-reply /> and <dp:agent-reply /> which include the last message only, and the <dp:ticket-history /> which includes the complete history with all messages. We would like to add just the last one user's message, can this be added?