



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Internal notes/comments \(only for agents\) in an article.](#)

Internal notes/comments (only for agents) in an article. Collecting Feedback

- c cjs@software-agentur.com
- **Nome del forum:** #Feature Request

Hi, sometimes we need to create a note/comment to an article which is only for our agents. For example if we know there could be a problem, we don't want to share this information with the customers, but we need to share this with the agents. So it would be cool to have the possibility to add notes/comments which can only be seen from our agents. Thanks, Christian.