



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Inconsistent Conditions Between Escalations and Triggers](#)

Inconsistent Conditions Between Escalations and Triggers Collecting Feedback

- Q Quentin
- **Nome del forum:** #Feature Request

Update Actions and Criteria for Escalations and Triggers, so the same options are available across the automations, and no longer limiting useful options.

Commento (1)

OO **Olu Owoyomi**

5 anni fa

The Dates , During Business hours should be available under escalations as well.