



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Hot comment or warning about user or organization](#)

Hot comment or warning about user or organization Collecting Feedback

- DM Douglas Martin
- **Nome del forum:** #Feature Request

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very important message regarding the user or the organization.