



<u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>Exclude a user from a support ticket</u> Exclude a user from a support ticket Planning

- Catherine Neighbour
- Nome del forum: #Feature Request

To prevent CC chains from escalating, add the ability to block a user (typically CC'ed on the ticket) from being reapplied to the ticket.