



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [End users can only see non-agent followers on tickets in portal](#)

End users can only see non-agent followers on tickets in portal Finished

- Paul Davies
- **Nome del forum:** #Feature Request

It would be great if end-users can only see non-agent followers on tickets in the portal, rather than currently, where end users can see agent followers on tickets.

Commento (1)

**Lara Proud**

1 anno fa

The behavior of Deskpro means End-users will only see non-agents that are CC'd on a ticket, Agent Followers will not be visible to an End-User from the Help Center. If an Agent's email address is added as a CC on a Ticket, they are automatically added as a Ticket Follower so will not be visible to the End-User.