



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Customize update chat message for agents](#)

## Customize update chat message for agents Collecting Feedback

- CM Christian Mattart
- **Nome del forum:** #Feature Request

I have just scheduled an update of Deskpro and a chat was created to everyone with this message: Warning: The helpdesk will go down for maintenance in 15 minutes. It would be great if it was possible to translate that or to customize the message.