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## Customise time options for follow ups Collecting Feedback

- ME Mark Edwards
- **Nome del forum:** #Feature Request

The ability to customise the default time options when creating a 'Follow up'

PROPERTIES LINKED TICKETS (1) LINKED COMMUNITY TOPICS (1) TASKS (0) FOLLOW UPS (0) SLAS

**Follow Ups**

When	Agent	Actions	Criteria	Status
No Follow Ups				

**Add Follow Up**

**Follow Up Time**

15 minutes | 1 hour | 6 hours | 1 day | 3 days |  |

**Follow Up Actions**

TYPE:

**Criteria**

Cancel follow up if user replies