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Collapsible Interface Elements Collecting Feedback

- EW Eric Warnke
- **Nome del forum:** #Feature Request

The Properties and Actions, People, and Assignments boxes all take up a lot of space. I rarely touch them, so it would be great if they could be moved or collapsible so they can get out of the way.

Commenti (2)

tommy jackson

13 anni fa

That concept could be useful in a few ways. Think of auto-hide.

AT **Aled Treharne**

13 anni fa

This needs to be configurable though - we use custom fields on tickets which agents will modify through the life of a ticket (helps track some SLAs). I wouldn't want those to be hidden.