Deskpro

Approve @domain.com email addresses automatically. Archived

- Will Smith
- **Nome del forum:** #Feature Request

Can Deskpro be set to accept email addresses from the same domain, but not registered within the helpdesk, will auto register.. as long as the @domain.com matches. E.g. we have a single user account for Company1. We have user1@company1.com, user2@company2.com registered on the helpdesk... user3@company1.com emails the helpdesk, but their account isn't registered, however the helpdesk picks up that @company1.com is in the from email address, and so auto registers user3@company1.com and creates a ticket for them.