



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Allow snippet shortcuts in new tickets](#)

Allow snippet shortcuts in new tickets Finished



- Anonimo
- **Nome del forum:** #Feature Request

Allow snippet shortcuts (i.e. %example%) to be used in new tickets

Commento (1)

J Jason

9 anni fa

Yes, please! This is more of a bug IMO than a new feature. It seems crazy that you can't use snippets when creating a new ticket.