



<u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>Allow recently created articles on KB to be marked as *NEW*</u>

Allow recently created articles on KB to be marked as *NEW* Collecting Feedback

• Chris bridges

• Nome del forum: #Feature Request

Is it possible to have the KB within deskpro to flag recently created articles as *NEW* and then have them become unflagged after a period of time? Or another way perhaps would be to have everything marked as *NEW* until it has been read by the user and then it is unflagged. Many thanks Chris