



<u>Centro Assistenza</u> > <u>Comunità</u> > <u>Feature Request</u> > <u>agent assign for linked tickets created</u> <u>from a forward</u>

agent assign for linked tickets created from a forward Collecting Feedback

- Henrik Tjernberg
- Nome del forum: #Feature Request

When using 'Forward as a new linked ticket' in Deskpro there's a checkbox to assign the ticket to an agent.

I'd like to be able to set this as checked by default so I can automatically assign the newly created tickets to myself.