Adding Knowledgebase as an article in a ticket Collecting Feedback

- AB Allan Banks
- **Nome del forum:** #Feature Request

When adding a KB article you are provided the option of "insert the entire contents of this article into your reply" Most of our KB articles are PDF attachments but it doesn't attach these. Is there anyway to include attachments?

Commento (1)

PB **Philipp Bartsch**
9 anni fa
Define your .pdfs as downloads.