



[Centro Assistenza](#) > [Comunità](#) > [Feature Request](#) > [Add agent-forwarded messages to ticket through tag](#)

Add agent-forwarded messages to ticket through tag Collecting Feedback

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- **Nome del forum:** #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.