



Centro Assistenza > Comunità > Feature Request > Ability to view each ticket that used a particular snippet in "snippet reporting"

Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

- J Jason
- Nome del forum: #Feature Request

Would it be possible to add links to the snippet reporting feature so we can easily see the tickets where the snippets were used?

Commento (1)

Lauren Cumming

8 anni fa

The following report should allow you to do this:) DISPLAY TABLE SELECT

OBJ_LANG(ticket_object_use_logs.snippet.category.id, 'text_snippet_categories') AS 'Snippet Category',

OBJ_LANG(ticket_object_use_logs.snippet.id, 'text_snippets') AS 'Snippet', COUNT() AS 'Uses' FROM ticket_object_use_logs WHERE ticket_object_use_logs.snippet.id <> NULL AND ticket_object_use_logs.date_created = %1:DATE_GROUP% SPLIT BY ticket_object_use_logs.snippet.id GROUP BY ticket_object_use_logs.ticket.id ORDER BY COUNT() DESC