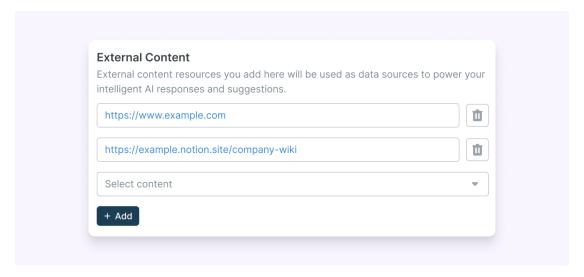


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Give your AI help desk external knowledge

Lara Proud - 2025-05-20 - <u>تعليقات</u> - Lara Proud

We're happy to introduce a new feature that can help your AI help desk provide even better support: Web Data .Sources



This feature lets you connect your Deskpro AI to information from external websites and knowledge bases. Think of it as giving your AI access to a broader range of knowledge, so it can answer customer questions more .completely and accurately

?What does this mean for you

- .More comprehensive answers: Your AI can now draw on a wider range of information to help customers
 - Happier customers: By providing more complete and accurate answers, you can improve customer .satisfaction
- .Easier setup: Connecting a web source is straightforward and can be done through the admin interface

.Want to learn more? You can find detailed instructions and helpful tips in our documentation