DeskPRO Build #5.1.2 Released

2016-11-01 - Lauren Cumming - Comments (0) - Release Announcements

Release #5.1.2

We are pleased to announce a new release of DeskPRO - version #5.1.2

Improvements

- Error messages during installation (On-Premise)

Fixes

- This issue > Exception: 0 Agent email being sent to a non-agentIssue with user portal ticket properties display
- Inserting snippets in agent created tickets
- Inserting variables in snippets
- Snippet editor showing HTML
- Double-line breaks in messages from user portal
- Issue with filters (that use labels) and global permissions
- Adding new email accounts disturbed the order of triggers
- Publish search function not returning results
- Subscriptions on 'My Team' ticikets not working

Cloud helpdesks will be begin to be updated shortly.

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.