DeskPRO Build #413 Released

2015-07-30 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #413.

The following is an automatically generated list of changes in this release:

- NEW Added custom fields to billing
- NEW Ability to edit time and date on billing entries
- NEW Better email previews for agent notifications
- NEW New agent preference to enable/disable sending plaintext email parts in notifications
- FIX Fix date_resolved being unset on tickets in some cases if the ticket is updated after it was resolved

This update has been rolled out to all Cloud customers.

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.