

DeskPRO Build #161 Released

2012-10-24 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #161.

The following is an automatically generated list of changes in this release:

- Support sending welcome emails with the CSV import.
- Optionally control whether CSV importer skips importing the first row (in case it's not just labels).
- Ensure that the CSV importer brings in date custom fields correctly.
- Fix small template error
- Ensure that all data is merged properly when doing a ticket merge.
- CSV importer now supports importing choice-based custom fields and creating custom fields dynamically.

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.