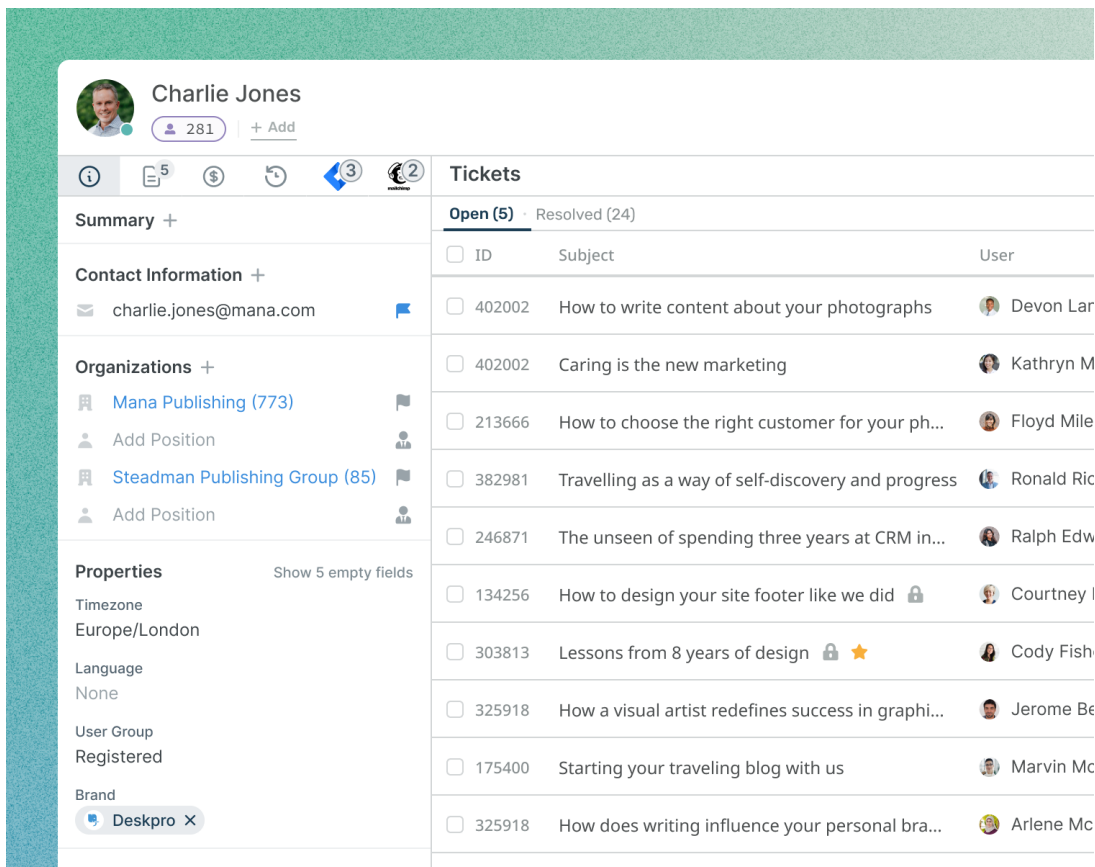


A New Look for User and Organization Profiles














2024-03-26 - Lara Proud - Comments (0) - Product (Agent)

We've given a new look to User and Organization profiles for enhanced clarity and efficiency. Tickets associated with User and Organization Profiles will now be displayed in a table format, offering a more comprehensive and clear overview.

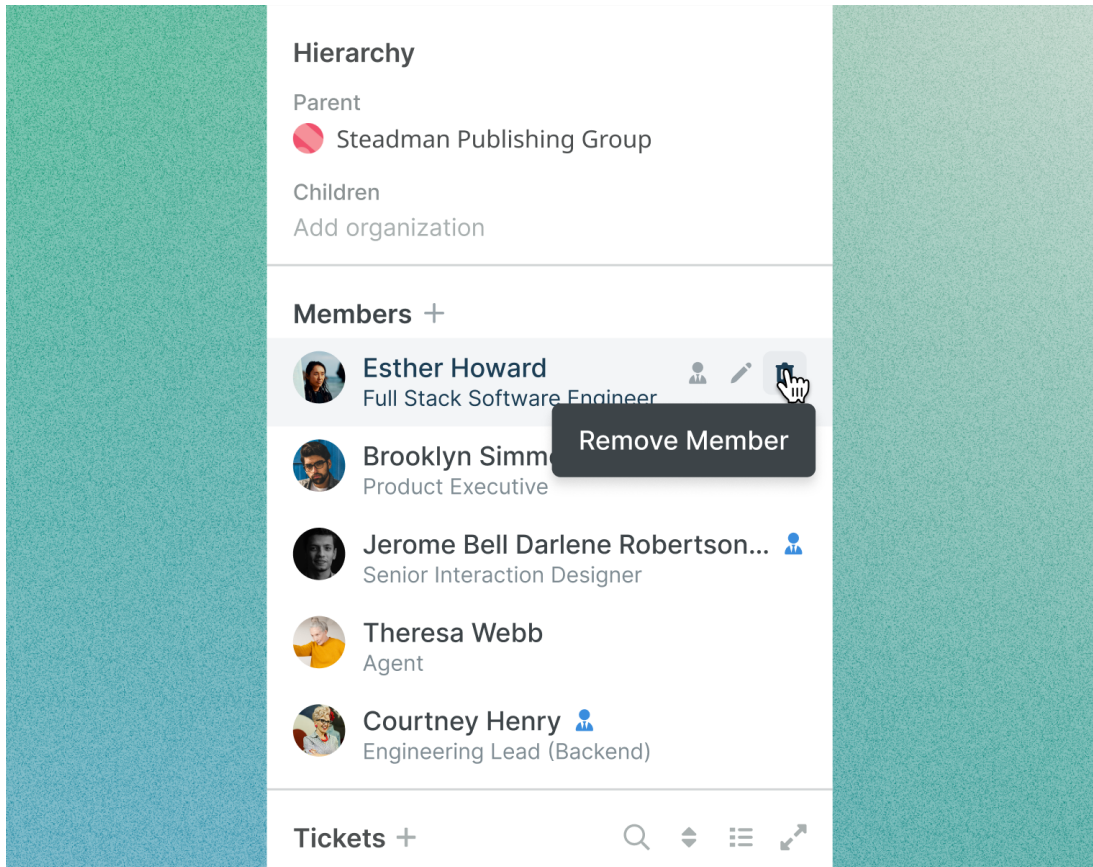


Charlie Jones
281 | + Add

Tickets

Open (5)		Resolved (24)
ID	Subject	User
<input type="checkbox"/> 402002	How to write content about your photographs	 Devon Lar
<input type="checkbox"/> 402002	Caring is the new marketing	 Kathryn M
<input type="checkbox"/> 213666	How to choose the right customer for your ph...	 Floyd Mile
<input type="checkbox"/> 382981	Travelling as a way of self-discovery and progress	 Ronald Ric
<input type="checkbox"/> 246871	The unseen of spending three years at CRM in...	 Ralph Edw
<input type="checkbox"/> 134256	How to design your site footer like we did 	 Courtney I
<input type="checkbox"/> 303813	Lessons from 8 years of design  	 Cody Fish
<input type="checkbox"/> 325918	How a visual artist redefines success in graphi...	 Jerome Be
<input type="checkbox"/> 175400	Starting your traveling blog with us	 Marvin Mc
<input type="checkbox"/> 325918	How does writing influence your personal bra...	 Arlene Mc

When you're viewing an Organization Profile on a Ticket or Community Topic, Users' names will be clickable on the member's list, opening their Profile in a new tab. Plus, when viewing an Organization Profile on a ticket from the Members section, you can update a User's position, add or remove them as a Manager, or remove them from an Organization.



When viewing an Organization Profile in a tab, you can toggle between the view of Members and Tickets associated with the Organization for improved visibility. In the table, members' names will again be clickable and from this view, you can similarly update a User's position, add or remove them as a Manager, or remove them from an Organization.

ID	Name	Email	Role	Manager	Labels
273	Jane Cooper	tim.jennings@example.com	Vice President		12
343	Devon Lane	kenzi.lawson@example.com	CEO		12 Android
321	Leslie Alexander	michael.mitc@example.com	Tax Officer		357 VIP
743	Savannah Nguyen	kenzi.lawson@example.com	Project manager		87 Android
145	Wade Warren	nevaeh.simmons@example...	COO		429
134	Ralph Edwards	georgia.young@example.com	Support Agent		18 Support
345	Darlene Robertson	jessica.hanson@example.com	CTO		7

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