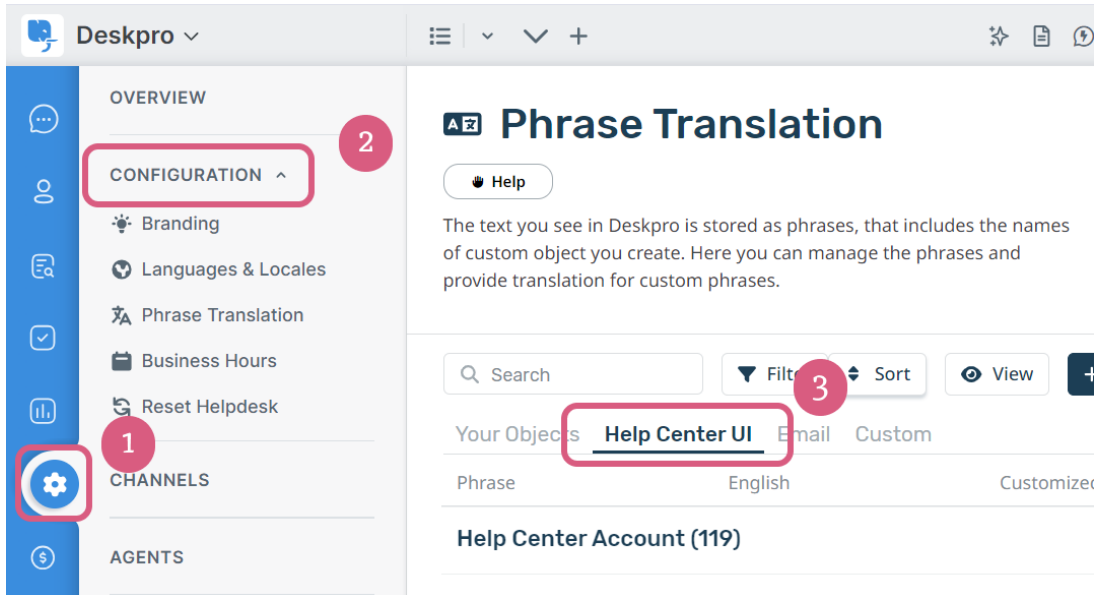


Updating Text on the Contact Us Page

Kim - 2024-08-19 - Comments (0) - Using Deskpro

To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



Deskpro

OVERVIEW

CONFIGURATION

Branding

Languages & Locales

Phrase Translation

Business Hours

Reset Helpdesk

CHANNELS

AGENTS

Phrase Translation

Help

The text you see in Deskpro is stored as phrases, that includes the names of custom object you create. Here you can manage the phrases and provide translation for custom phrases.

Search

Filter

Sort

View

Your Objects	Phrase	Customizer
Help Center UI	English	Customizer

Help Center Account (119)

Before:



After:

In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.