

## Random 'None' results with tickets.person\_email.email

Ben Henley - 2021-10-22 - Comments (0) - Creating Reports (Old)

### **Question:**

I am using tickets.person\_email.email to get user email addresses, but this returns 'None' for lots of users, even if they have an email address.

### **Answer:**

Use tickets.person.primary\_email.email instead.