Can you send me a quote for buying Deskpro, or an invoice for renewal?

Ben Henley - 2023-08-10 - Comments (0) - Payment & Renewals

Question:

My company will need a formal invoice to raise a purchase order. Could you send me one?

Answer:

If you have an existing helpdesk or trial, you can get an invoice by going to the Billing Dashboard from within your account (Click on the $ icon on the Navigation Bar). Enter or confirm your details, ensuring you select **Annual billing**:



In the payment section, you can select **Bank Transfer** to generate an offline invoice.

To get a quote for a new On-Premise license without a trial, go to www.deskpro.com/buy/, select the license you want to buy, and your details.

At the Billing Details step, click on "Purchase Order / Check / Wire". You will then be able to download a PDF invoice.