Deskpro

Technician Permissions - Groups Archived

- Johnathan Williamson
- **Forum name:** #Feature Request

It would be great if you could group technicians and assign permissions based upon their group. At the moment permissions are per-technician this can lead to inconsistencies, and if like us, you have 50+ technicians a total nightmare if you need to make an adjustment.

 It would be great if you could override a particular technicians permissions from the group permissions too.