



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Plain Text Email from Ticket Replies</u>

Plain Text Email from Ticket Replies Collecting Feedback

- EE Erik Ecker
- Forum name: #Feature Request

I would like an easy way to switch outgoing email fomats between HTML and plain text (ideally a check box in the agent reply area on the ticket).