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Microsoft Teams Integration Collecting Feedback

- Harrison Hudson
- **Forum name:** #Feature Request

As our organization becomes more and more reliant on Teams and the O365 ecosystem, it is only a matter of time before we look towards a help desk system that also integrates with the ecosystem. I hope this is in the pipeline.

Comments (7)

Jason Voice

6 ár síðan

Yup we're looking at Teams now too. I notice that Zendesk is ready to plug in to it. When can we have Deskpro integrated?

Michel Strøm Tandrup

6 ár síðan

We use Microsoft teams a lot in our department. It would be nice with a Teams app for DeksPRO, in order to do ticket triggers that would integrate into Teams channels, like with the Slack app.

James

5 ár síðan

We are set to move to Teams in the near future as well, I'd love to see this feature.

Jonas Plouffe

4 ár síðan

We actively use Teams organization wide. Some form of Teams integration would be fantastic.

Casper

4 ár síðan

Add me tree. Would like to see the Microsoft Teams integration.

Gerald Buechter

1 ár síðan

Any update on this topic? Saw there is the ability to set triggers. Curious what else DP can do with Teams, maybe in DeskPro now or DeskPro Horizon.

Vivek

1 ár síðan

We use teams to schedule meeting with customers. Would be nice to have this option for a

ticket