



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Have a setting to make it so agents must provide a label for tickets</u>

Have a setting to make it so agents must provide a label for tickets Collecting Feedback

Mindaugas

• Forum name: #Feature Request

Like with custom fields you can 'require agent to enter a value', we would like labels to also have that option. We would like to make it so that agents must attach a label for a ticket.