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DeskPro Variables for Snippets In Development

- EC Elliott Collins
- **Forum name:** #Feature Request

I'm trying to customise the snippets we use in Office to provide a bit more of a custom response as opposed to a generic response. I've seen the list of variables we can use but I'm wondering - is there a variable that can be entered that will differentiate the time of day and update as appropriate?

I'd like a snippet to automatically apply *Good Morning* or *Good Afternoon* as appropriate, could you please look into a variable that is set up to change between Morning/Afternoon depending on whether the snippet is used AM or PM?

Comment (1)

AA **Amy Acheson**

2 ár síðan

Like this as well!