



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Allow snippet shortcuts in new tickets</u>

Allow snippet shortcuts in new tickets Finished

- 🗵 Anonymous
- Forum name: #Feature Request

Allow snippet shortcuts (i.e. %example%) to be used in new tickets

Comment (1)

## Jason

8 ár síðan

Yes, please! This is more of a bug IMO than a new feature. It seems crazy that you can't use snippets when creating a new ticket.